



## STARS *of* EXCELLENCE

### **We work as one**

Stars share ideas and collaborate to make them better. They work together to seize opportunities, overcome challenges and make smart decisions by seeking diverse perspectives from inside and outside the organization.

### **We question and innovate**

Stars continually look for ways to improve what we do and what we offer. They take calculated risks to test our thinking and are willing to move outside their own comfort zone and think beyond their role to explore new ideas with confidence.

### **We own our future**

Stars, when they see something wrong or broken, act and take ownership for actions and decisions that will build the company. They have high standards and are accountable for their work, teams and results.

### **We deliver for our customers**

Stars are focused on helping our customers and delivering solutions that meet our customers' changing needs.

### **We demonstrate leadership**

Stars demonstrate great leadership skills by understanding and developing people, energizing change, creating a clear and compelling vision, and creating the environment that fosters great collaboration, innovation, accountability, and customer centricity.